



IMPORTANT MESSAGE – Mandatory instructions

We are very excited to finally be able to welcome you and entertain you again. Rest assured that we will welcome you in the safest environment, and that all our efforts will be made to offer you a pleasant evening.

In order to prepare yourself well for your evening, here are the main indications and instructions to remember:

The entrance of the Théâtre du Casino is located in the Casino Lac-Leamy, therefore, the admission is strictly for people **18 years of age and over**, proof of age is required and mandatory.

The **vaccination passport** ([Quebec.ca/Vaccine Proof](https://quebec.ca/vaccine-proof)) is now mandatory. Also, the **wearing of the mask** is mandatory **for the duration of the show**, except for drinking.

Individuals travelling to Québec will be asked to show photo ID and proof issued by their country or Canadian province that they have had two doses of a recognized vaccine.

Canadian travellers can find a proof of vaccination on this [Canadian government's web page](#).

You must have on hand at your arrival at the main entrance of the Casino Lac-Leamy:

- √ **Your show ticket**
- √ **Your vaccine passport (VaxiCode app, on paper or in a PDF on your mobile device)**
- √ **A photo ID (for persons 18 years and older)**

- We therefore invite you to obtain your vaccine passport before your arrival at the show and also to **arrive early**, given the longer procedures than usual for entering the theater.
- When you arrive at the Theater, it will be necessary to wash/disinfect your hands at the stations available to you.
- Wearing a mask will be mandatory for your movements and **for the duration of the show**, except for drinking.
- Once you are seated in your seat, we ask you to **remain seated** as recommended and required by public health in theaters.
- We ask spectators to respect distancing standards at all times. Please do not change seats in the theatre, even if they are not occupied.
- Bar service will be offered before the start of the shows in the Foyer. Doors to the theater will open at 7:00PM. Showtime at 8:00PM.

No ticket refunds will be granted for non-compliance with the rules of the *Direction de la santé publique du Québec*, particularly with regard to the required vaccine passport and the mandatory wearing of a mask to attend a show at the Théâtre du Casino Lac-Leamy. And it applies even if you claim that you haven't been made aware of the rules or that you did not know they were in existence, whether they were put into effect before or after the purchase of your tickets.